Supporting the delivery of high quality health care for people living with diabetes in Wigan

NHS Wigan Borough Clinical Commissioning Group (CCG) is responsible for commissioning local health services in Wigan. The CCG approached Education for Health to design and run a diabetes focused education and training programme for Practice Nurses in the local area.

**Focus on Diabetes**

Diabetes hadn’t received the same level of focus as some of the other long term conditions such as respiratory diseases, so this was an important area to focus on for Practice Nurses across Wigan.

The resulting programme - which was designed to meet the specific needs of the CCG - was evaluated extremely well by the Practice Nurses who undertook it. Helen Cooper, Head of Primary Care Quality at Wigan Borough CCG commented on the positive impact of the training: “The feedback was so positive that I actually had a number of Practice Nurses coming to tell me how great the training was - and people are still talking about it now!”

Education for Health Education Lead, Beverley Bostock worked with the CCG to put together a programme to meet the needs of those undertaking the course. Beverley commented: “Our focus on facilitation skills allowed delegates to learn in the broadest possible sense – from the trainer and from each other – and this also enabled networks of communication to be developed for ongoing learning and development.”

She added: “All of this helps to support reflective learning and can be used for revalidation. Most importantly of all, however, patients will benefit from a workforce that is increasingly knowledgeable.”

If you are looking for training for a number of people across a range of long term conditions and professional skills, we can help you organise exactly what you need. Whether you need a standard course, training bespoke for you or a completely new educational resource, we can work with you to develop what you need.

**Email the team at:** NHSTeam@educationforhealth.org

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